

James Bay Urgent and Primary Care Centre

Presentation to James Bay Community Association
August 10th, 2022

Over 2 years open in the community



- *Open 8am-8pm*
- *7 days a week*
- *365 days a year*

Growing as a team....

Fall 2021

- 2 (1.4 FTE) Physicians
- 3 RNs
- 1 Mental Health Worker
- 0 Social Worker
- 3 FT MOAs

Summer 2022

- 6 (3.4 FTE) Physicians
- 5 RNs
- 1 Mental Health Worker
- 1 Social Worker
- 4 FT and 4 PT MOAs

* There has been no staff or physician turnover in 2022, the team is stable and growing *

The best month so far!

May 28 – June 24th, 2022

- Monthly Patient Visits: 1916
 - Physician Visits: 1182
 - RN Visits: 734

- The team is committed to increasing patient access to both booked and same day appointments.

Longitudinal Family Practice

- JB UPCC continued in person care throughout COVID
- As new physicians are recruited the clinic will resume attaching new patients
 - Patients will be attached based on the order they were signed onto the waitlist
 - There is no need to add your name again if you have already submitted it previously

RN services – 8am to 8pm 7 days a week

- ✓ Diagnosis and treatment for minor illness:
 - ✓ Ear, nose and throat (i.e. suspected infection)
 - ✓ Genitourinary (i.e. UTI, STI)
 - ✓ Respiratory (i.e. suspected infection)
- ✓ Sexually Transmitted Infection (STI) care including prevention, vaccination, testing, treatment, and support
- ✓ Pregnancy testing and supported decision- making for unexpected pregnancies
- ✓ Foot Care
- ✓ Vaccines (call to inquire)
- ✓ Chronic disease & lifestyle management
- ✓ Ear syringing
- ✓ Harm reduction supplies and education
- ✓ Suture removal
- ✓ Referral to community health services
- ✓ Prescribed injections (call to inquire)
- ✓ Cervical cancer screening (pap smear)
- ✓ Wound care

Future Planning

- ❑ Continued work on Physician Recruitment
- ❑ Increased access to urgent same day appointments
- ❑ Attachment of more patients from James Bay Community Health Service Area
 - Honouring existing waiting list first, then will take patients registered with the community Health Connect Registry
- ❑ Incorporate innovative ways to increase access to high quality primary care services
- ❑ Covid Immunizations/boosters and flu shot clinics
- ❑ Dedicated space for Medical Residents, RN students and MOA students for practicums
- ❑ Group medical visits for Diabetes, Hypertension, COPD and Smoking Cessation
- ❑ Supporting a healthy community
 - Continued work with Her Way Home
 - LifeLabs
 - Reaching underserved, marginalized populations

Questions?